

# Protocol Deviations

March 2017 Training



# Overview of Today's Discussion

- Key resources
- Definitions
- Policy requirements for protocol deviations considered reportable by IMPAACT (“reportable deviations”)
- Procedures for reportable deviations
- Scenarios
- Questions

# Key Resources

IMPAACT Manual of Procedures,  
Section 12.4, Protocol Deviations

[http://impaactnetwork.org/DocFiles/MOP/12\\_Implementation.pdf](http://impaactnetwork.org/DocFiles/MOP/12_Implementation.pdf)

# Definitions

## Protocol deviation

Any departure from an IRB-approved protocol

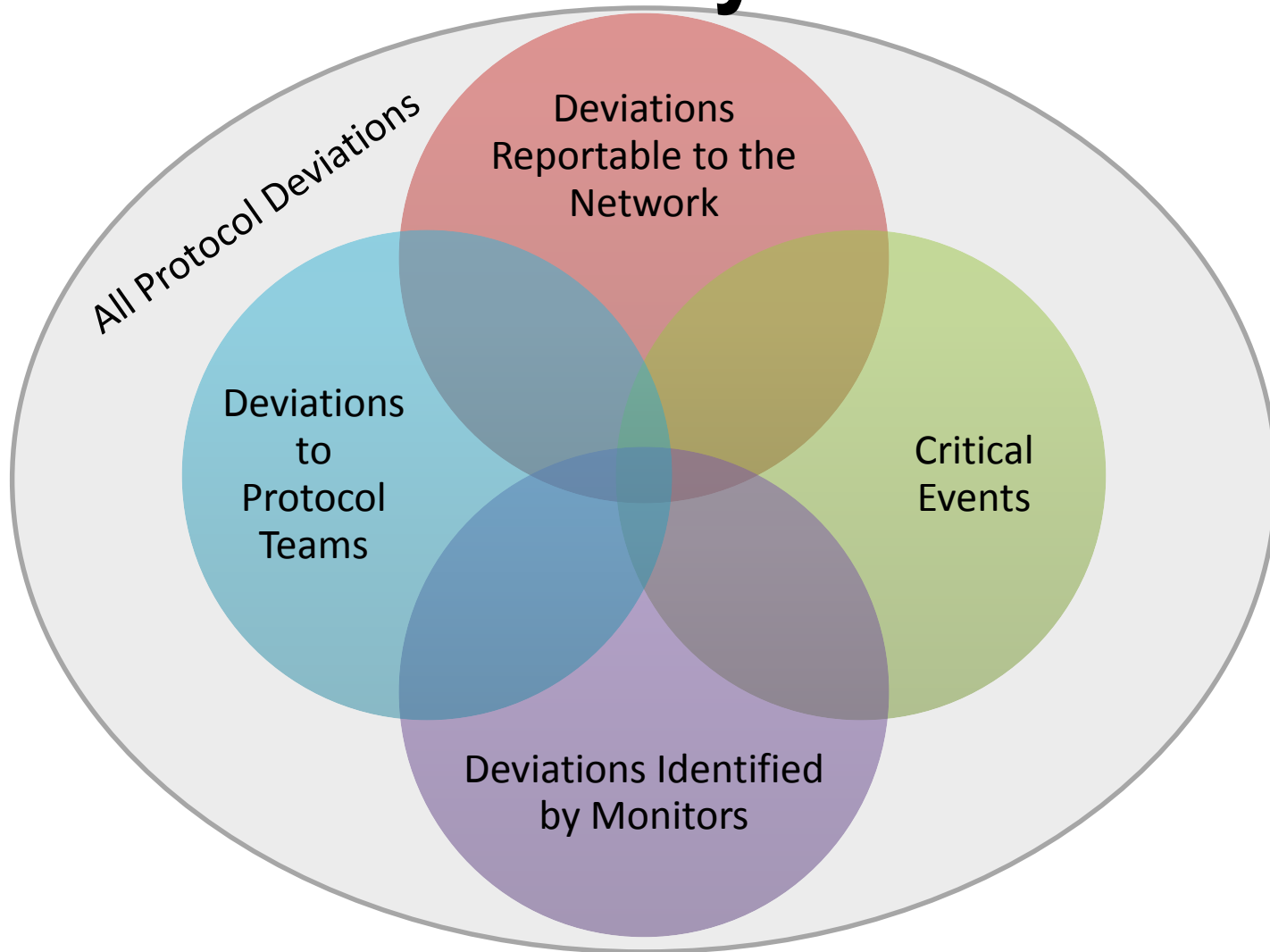
## Reportable protocol deviation

Deviations that require additional reporting by the IoR or designee as described in Section 12.4.3. Defined by IMPAACT as deviations that result in:

- Significant increased risk to the study participants or others
- Significant non-compliance with IRB-approved protocol requirements
- Significant non-compliance with Good Clinical Practices or Good Clinical Laboratory Practices and all applicable regulations

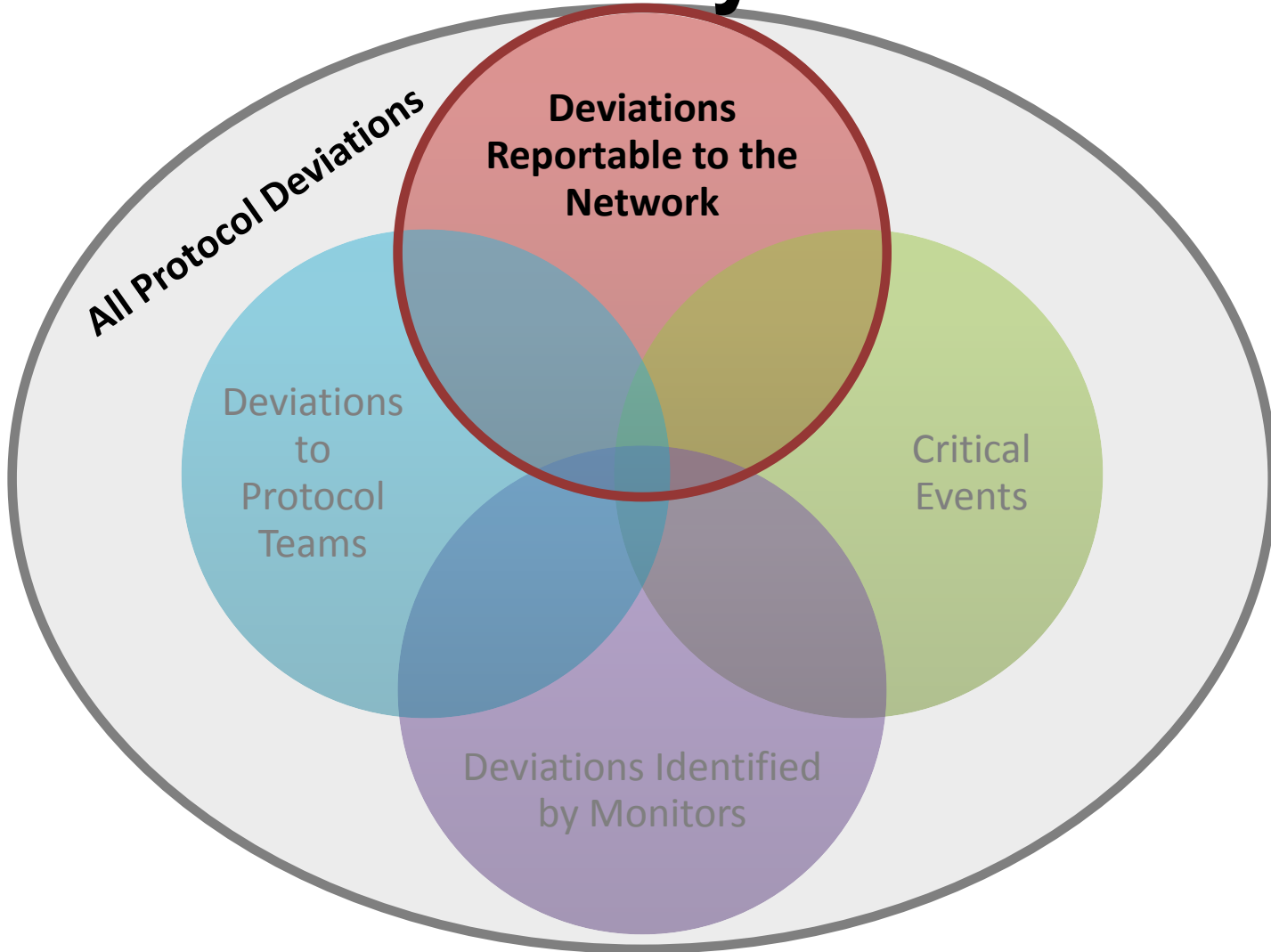
# Deviations, Violations, Critical Events...

## Oh My!



# Deviations, Violations, Critical Events...

## Oh My!



# Protocol deviations may include ...

- Administrative inconsistencies or minor study implementation errors (e.g., visit or procedure performed outside of window)
- Departure from specified treatment, examination, data collection, or reporting procedures
- Violation of inclusion/exclusion criteria

# Protocol Deviations

- Deviations may or may not render a participant ineligible and may be considered significant or serious when they increase potential risk to participants or affect the integrity of study data
- An isolated deviation may not be significant by itself but significance may increase with numerous deviations of the same nature



# Examples of Protocol Deviations

- Hair collection for study drug levels was missed in error for participant who was off treatment/on study
- Infant's washout PK sampling was obtained within the specified window but it was not possible to perform a physical exam within the window
- Procedures required to be performed within 48 hours of birth were performed between 49 and 50 hours of birth

# Protocol Deviations

- All protocol deviations must be adequately documented in study records consistent with DAIDS SOPs for source and essential documentation, including
  - Description of the deviation
  - Reasons why it occurred
  - Corrective and preventive actions taken in response

<https://www.niaid.nih.gov/research/daids-clinical-site-implementation-operations>

# Protocol Deviations

- Deviations must also be reported to site IRBs/ECs and other regulatory entities, following their policies and procedures

**Now let's look at protocol  
deviations defined as reportable  
by IMPAACT ...**

# Reportable Protocol Deviations

Protocol deviations are reportable to the IMPAACT Network if they result in

- Significant increased risk to participants or others
- Significant non-compliance with IRB-approved protocol requirements
- Significant non-compliance with GCP or GCLP and all applicable regulations

# Participant Non-Compliance

- Participant non-compliance (e.g., participant misses study visits or does not take study drug) is considered a protocol deviation but is not considered a reportable protocol deviation
- Participant non-compliance should be documented and reported per usual site procedures (and any applicable protocol requirements) but should not be reported to the Network

# Examples of Reportable Protocol Deviations (1)

- Enrollment of an ineligible participant
- Failure to obtain informed consent or assent from the participant, legal guardian, or other legally authorized representative prior to performing protocol-specified procedures
- Performing procedures not specified in the IRB-approved protocol and not otherwise clinically indicated for the participant

# Examples of Reportable Protocol Deviations (2)

- Knowingly reporting of an inaccurate laboratory result
- Failure to follow protocol-specified procedures for participant safety monitoring, management, or reporting (including failure to report expedited adverse events within 3 reporting days)
- Breach of participant confidentiality



# Questions?

## Or not sure about reportability?

If your site has questions about a deviation, email the protocol Clinical Trials Specialists or the Deviation Group: [IMPAACT.deviation@fstrf.org](mailto:IMPAACT.deviation@fstrf.org)



# Overview of Today's Discussion

- Key resources
- Definitions
- Policy requirements for protocol deviations considered reportable by IMPAACT (“reportable deviations”)
- **Procedures for reportable deviations**
- Scenarios
- Questions

# Procedures for Reportable Protocol Deviations

- Report within 10 working days of site awareness
- Complete and enter a protocol deviation case report form (CRF) into the database **AND** email a copy of the completed CRF to [IMPAACT.deviation@fstrf.org](mailto:IMPAACT.deviation@fstrf.org)
- Email any additional supplemental documents (e.g., IRB correspondence) with the completed CRF
- See network MOP for exceptions for deviations involving >25 participants or not involving specific participants

# Where is the CRF Located?

[www.frontierscience.org](http://www.frontierscience.org)

## eData Studies:

### Case Report Forms

- Annotated Forms
- CRF Appendix Codes
- CRFs/Schedules
- Diagnoses DNRD List
- Drug Code Lookup
- Forms Instructions
- Forms Management Utility
- Forms Manual
- Protocol Deviation Form**
- QOL/Adherence Forms

## Medidata Rave Studies:

### Site Support

- Computer Account Report
- Computing Manual
- Computing Requirements
- DMC Contacts
- Email Address Book Download
- Email Address Lookup
- Medidata Rave Resources**
- Newslines
- People List
- Training Pages

### P1115 Resources

- P1115 eCRF Completion Guide
- P1115 Print Matrix (blank eCRFs)
- P1115 DEV0001 Protocol Deviation eCRF (blank eCRF)**

Site Awareness Date (dd-mmm-yyyy) \_\_\_\_\_

Form Week \_\_\_\_\_

Step Number \_\_\_\_\_

NOTE: For a deviation that applies to a single date, please enter the same date for both the start and stop dates below.

Deviation start date (dd-mmm-yyyy): \_\_\_\_\_

Deviation stop date (dd-mmm-yyyy): \_\_\_\_\_

Has or will this deviation be reported to local IRB/EC? Yes  No

Has or will this deviation be reported to DAIDS as a critical event? Yes  No

- Type of deviation:
- Inappropriate enrollment
  - Failure to follow trial randomization or blinding procedures
  - Study product management deviation
  - Study product dispensing error
  - Conduct of non-protocol procedure
  - Breach of confidentiality
  - Physical assessment deviation
  - Lab assessment deviation
  - Use of non-IRB/EC-approved materials
  - Informed assent/consent process deviation
  - Other

NOTE: Please include the following information in your description below:

- Explain the reason for deviation
- Risk/benefit ratio for the participant(s)
- Integrity of the research data
- Participant's willingness (or parent/legal guardian's willingness) to continue study participation

Description of deviation [800]: \_\_\_\_\_

Describe any corrective actions taken to address this deviation [800]: \_\_\_\_\_

Describe any preventive actions taken to prevent recurrence [800]: \_\_\_\_\_

Deviation reported by (staff name) [70]: \_\_\_\_\_

NOTE: The deviation should be reported by the responsible/communicating site staff member (IoR or other designee).

Report date (dd-mmm-yyyy): 09 Feb 2017

# eCRF in Medidata Rave

**PROTOCOL DEVIATION**  
NIAID AIDS CLINICAL TRIALS GROUP

DEV0001/11-04-16

Page 1 of 2

Patient Number	<input type="text"/>	<input type="text"/>	<input type="text"/>	Site Awareness Date	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
				dd	mmm	yyyy		
Protocol Number	<input type="text"/>	<input type="text"/>	<input type="text"/>	Institution Code	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Form Week	<input type="text"/>	<input type="text"/>	<input type="text"/>	**Seq No.	<input type="text"/>	***Step No.	<input type="text"/>	Key Operator Code
								<input type="text"/>

**NOTE:** For a deviation that applies to a single date, please enter the same date for both the start and stop dates below.

Deviation start date (dd/mm/yyy):

Deviation stop date (dd/mm/yyy):

Has or will this deviation be reported to local IRB/EC? ..... (1-Yes, 2-No)

Has or will this deviation be reported to DAIDS as a critical event? ..... (1-Yes, 2-No)

Type of deviation .....

- 11-Inappropriate enrollment
- 12-Failure to follow trial randomization or blinding procedures
- 13-Study product management deviation
- 14-Study product dispensing error
- 15-Conduct of non-protocol procedure
- 16-Breach of confidentiality
- 17-Physical assessment deviation
- 18-Lab assessment deviation
- 19-Use of non-IRB/EC-approved materials
- 20-Informed assent/consent process deviation
- 99-Other

Description of deviation:

**NOTE:** Please include the following information in your description below:

- Explain the reason for deviation
- Risk/benefit ratio for the participant(s)
- Integrity of the research data
- Participant's willingness (or parent/legal guardian's willingness) to continue study participation

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

[100]: \_\_\_\_\_

PROTOCOL DEVIATION

Pt. No.  \*Seq. No.  \*\*Step No.  Date   
dd mmm yyyy

Describe any corrective actions taken to address this deviation:

[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_

Describe any preventive actions taken to prevent recurrence:

[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_  
[100]: \_\_\_\_\_

Deviation reported by (staff name):

[70]: \_\_\_\_\_

**NOTE:** The deviation should be reported by the responsible/communicating site staff member (IoR or other designee).

Report date (dd/mmm/yyyy):

# General Instructions

- Enter the form in eData or Medidata Rave, as needed
- Remember to email PDF of completed CRF and supplemental materials to the Operations Center
- Ops and DMC communicate frequently regarding deviations reported:
  - Expectation that data reported to both Ops and DMC will match
  - If there are inconsistencies, they will be queried



# Changing or Deleting a Form

## eData

- Online Correct
- Delete Form 

## Medidata Rave

- Change data and save
- Inactivate form Inactivate

# Questions on Protocol Deviation Forms

- Contact the protocol data manager for questions on using eData or Medidata Rave to submit or modify a form
- Contact the Operations Center regarding questions about what to report:  
[IMPAACT.deviation@fstrf.org](mailto:IMPAACT.deviation@fstrf.org)

# Procedures for Reportable Protocol Deviations

- You will receive a confirmation message within 24-48 hours of emailing
- If the deviation is reportable:
  - The deviation report will be sent by the Operations Center to Network Leadership
  - The Operations Center will follow-up with the site on any further clarifications and next steps

# Procedures for Reportable Protocol Deviations

- If the Operations Center assesses the deviation as not reportable:
  - The Operations Center will communicate this assessment to the site
  - However, the site Investigator of Record (IoR) retains responsibility for final determination of reportability
  - The Operations Center will ask the site to reply with the site IoR's determination

# Overview of Today's Discussion

- Key resources
- Definitions
- Policy requirements for protocol deviations considered reportable by IMPAACT (“reportable deviations”)
- Procedures for reportable deviations
- **Scenarios**
- Questions

# Reportable or Not?

(1) In a PK study, a participant is reminded over the phone to switch her study drug to morning dosing beginning 3 days before her visit. She confirms her understanding. However, when she comes to the clinic for the PK visit, she reports her last dose of study drug was last night.



# Reportable or Not?

(1) In a PK study, a participant is reminded over the phone to switch her study drug to morning dosing beginning 3 days before her visit. She confirms her understanding. However, when she comes to the clinic for the PK visit, she reports her last dose of study drug was last night.

Not  
reportable  
because the  
deviation is due  
to participant  
non-compliance

# Reportable or Not?

(2) Hair collection for study drug levels was missed for one participant





# Reportable or Not?

(2) Hair collection for study drug levels was missed for one participant

Likely not reportable because the deviation only involved one missed collection from one participant

# Reportable or Not?

(3) Hair collection for study drug levels was missed for all participants enrolled at the site



# Reportable or Not?

(3) Hair collection for study drug levels was missed for all participants enrolled at the site

Likely  
reportable  
because the  
deviation involves  
all participants at  
the site and may  
effect data  
integrity

# Reportable or Not?

(4) During a monitoring visit, an informed consent form is identified as having an incorrect year in the date of signature



# Reportable or Not?

(4) During a monitoring visit, an informed consent form is identified as having an incorrect year in the date of signature

Likely  
not reportable  
because is an  
administrative  
error not  
otherwise  
associated with  
increased risk to  
the participant

# Reportable or Not?

(5) During a monitoring visit, an informed consent form is identified as not signed by the participant



# Reportable or Not?

(5) During a monitoring review, one informed consent form is not signed by the participant

Likely  
reportable  
because of the  
significance of the  
omission with  
respect to GCP  
compliance and  
potential risk to  
the participant

# Reportable or Not?

(6) Three participants did not have a screening HIV RNA assay performed within the time period specified in the study inclusion criteria





# Reportable or Not?

(6) Three participants did not have a screening HIV RNA assay performed within the time period specified in the study inclusion criteria

Likely reportable because of the significance of the error with respect to eligibility, potential risks to the participants, and potential impacts on data integrity

# Reportable or Not?

(7) For a study in which the protocol-specified window for the Labor and Delivery (L/D) visit is 3 days after delivery, all participants at the site were scheduled for their L/D visit 5 days after delivery



# Reportable or Not?

(7) For a study in which the protocol-specified window for the Labor and Delivery (L/D) visit is 3 days after delivery, all participants at the site were scheduled for their L/D visit 5 days after delivery

Likely reportable because of the significance of the error with respect to data integrity (and potential risk to the participants)

# Reportable or Not?

(8) Participant 630 was inadvertently given study drug intended for Participant 360 (the PIDs were similar)



# Reportable or Not?

(8) Participant 630 was inadvertently given study drug intended for Participant 360 (the PIDs were similar)

Likely reportable because of the significance of the error with respect to data integrity and potential risk to the participant

# Key Resources

- US Code of Federal Regulations ([www.ecrf.gov/](http://www.ecrf.gov/))
  - 21 CFR 312.60    — 45 CFR 46.103(b)(4)(iii)
  - 21 CFR 58.108    — 45 CFR 46.103(b)(5)
  - 45 CFR 46.113
- International Conference on Harmonisation of Technical Requirements for Registration of Pharmaceuticals for Human Use (<http://ichgcp.net/>)
- US Food and Drug Administration ([www.fda.gov](http://www.fda.gov))
- US Health and Human Services ([www.hhs.gov/ohrp/](http://www.hhs.gov/ohrp/))

# Questions?



If your site has questions about a deviation,  
email the protocol clinical trials specialists or  
the Deviation Group:

[IMPAACT.deviation@fstrf.org](mailto:IMPAACT.deviation@fstrf.org)